



Community Visitors Scheme

What is the Community Visitors Scheme?

The Community Visitors Scheme (CVS) is a national program funded by the Department of Social Services. The program co-ordinates volunteers (Community Visitors) who provide group visits to socially or culturally isolated older adults living in Australian Government subsidised residential aged care facilities as well as individual visits to recipients of aged care packages living at home.

Who can be a Community Visitor?

Clients of the CVS come from a wide variety of social and cultural backgrounds. Burnie Brae embraces diverse communities and Community Visitors from all backgrounds are welcome. Community Visitors undergo a national police clearance, and are interviewed and matched with clients based on common interests, life experiences, skills, abilities and preferences.

What are the Aims and Benefits?

The CVS aims to enrich the quality of life of clients who may be socially isolated or lonely and to support clients to maintain a connection to their community. Clients may be isolated for social or cultural reasons, or due to disability.

Information for Volunteers

Volunteering as a Community Visitor is a rewarding experience and will provide a great opportunity for individuals to make a positive difference in the lives of others. A Community Visitor will visit the same client or small group of clients on a regular basis, usually once each fortnight. Training and support is provided and volunteers can nominate a preference for group residential visits or individual home visits to clients.



Information for Clients

Residents living in residential care, or living at home and receiving an aged care package, are welcome to liaise with their current residential care or package provider and request a referral to the Burnie Brae Community visitors Scheme. Residents who would like to have a regular visitor, may even contact Burnie Brae directly.

Making a referral

Aged care package providers who have clients living in a residential care facility, and have identified individuals who would benefit from a regular visitor, should contact Burnie Brae for the Community Visitors Scheme Referral Form and further information. Formal consent from the client is required as part of the application process. Referrals may also be made by family members or carers on behalf of a loved one.



Community Visitors Scheme is an Australian Government Initiative

Further Information

To volunteer, become a client, or make a referral to the Burnie Brae Community Visitors Scheme, please contact a Welfare Officer at the Burnie Brae Centre.

Phone: 07 3624 2121

Email: welfare@burniebrae.org.au