

## **BURNIE BRAE LTD MEMBER LOYALTY POINTS – TERMS AND CONDITIONS**

1. Must be 18 years of age or older and a financial member of Burnie Brae Ltd.
2. Membership and Members Loyalty Points are not transferable to any other person.
3. In the case of death of a member, his/her benefits, privileges (including Members Loyalty Points) will lapse automatically.
4. Failure to renew membership by 31<sup>st</sup> January in the new membership year, will result in Members Loyalty Points expiring automatically.
5. The Member Loyalty Points program may be revised or cancelled at any time and without prior notice by Burnie Brae Ltd.
6. It is the responsibility of the member to ensure that their membership card is properly inserted into a card swipe machine and is accumulating Members Loyalty Points.
7. Redemption of Member Loyalty Points must be done in person by the member.
8. Vouchers issued are redeemable on the day of issue only.
9. Burnie Brae Ltd is not responsible for lost or stolen membership cards or for the use of the card by any person to redeem any benefits.
10. In the event of a dispute the decision of Burnie Brae Ltd is final.
11. Burnie Brae Ltd reserves the right to adjust that part of Member Loyalty Points balance resulting from malfunction, operator error, and/or fraud.
12. Member Loyalty Points must be accumulated by the member in person and cannot be accumulated by the member distributing their cards to other persons.
13. Members Loyalty Points earned must be redeemed within 24 months of the date they are accrued or they become invalid.
14. Burnie Brae Ltd may revoke access to member rewards at any time.
15. Use of the membership card by a member indicates acceptance of the rules, terms and conditions of the Member Loyalty Points program.

## ***PRIVACY STATEMENT***

Burnie Brae Ltd is committed to the privacy of members. While the member information collected by us in the operation of the Member Loyalty Points program is important in allowing us to provide superior products and services, our most important asset is our members' loyalty and trust.

As a result, information collected for use in the Member Loyalty Points program will not only be safeguarded, according to strict standards of security, it will only be used as our members would expect us to. We are intent on limiting the collection and use of information to the minimum required to deliver superior products and services for our members.

Only authorised employees will be permitted access to information.

No information will be revealed to any external organisation. We will always maintain control over the confidentiality of our member information. We will tell members how and where to access their account information. Most importantly, we will continue to assess our operations to ensure that member privacy is paramount.