

POSITION VACANT:

TRAVEL CONSULTANT



Burnie Brae is a leading provider of innovative and client centred support services, member activities and events, and professional services to members of the community. Travel Connections is a professional travel agency located at the Burnie Brae Centre and a proud partner and associate member of Helloworld Ltd.

Travel Connections provides a service dedicated to helping our community with their travel needs, working with not only our member base of over 6000 members, but also the broader community. We are seeking a new Travel consultant to join our team to provide exceptional customer service to our community and members.

ABOUT THE ROLE:

Travel Connections provides a service dedicated to helping travellers navigate the wide variety of travel options available, to arrive at the option best suited to each individual's personal interests and needs. We offer all types of travel, domestically and internationally, and arrangements can be tailor made to suit all vacation and business objectives. Our team is skilled and experienced in designing your dream holiday with up to date advice on a wide range of travel services from independent, group, solo, family, adventure, cruise, hotel, car hire, air tickets, travel insurance, coach tours and packages.

SKILLS AND EXPERIENCE:

The ideal candidate will be comfortable with face-to-face sales, highly driven and preferably well-travelled.

- Must have three years' experience or more as a senior travel consultant
- Knowledge of GDS systems (preferably Galileo)
- Travel industry experience
- Crosscheck Travel preferred or similar mid-office system
- Current Australian working rights
- Capable and comfortable with working to KPIs
- Team player
- Strong customer service skills and good work ethic
- Administration skills with high attention to detail
- Excellent written and verbal communications skills

WHAT WE OFFER:

- Professional development
- Educational opportunities
- Join a network of high performing and industry leading brand
- Great supportive and friendly team culture
- No weekend work!
- Staff discount at our onsite Cafe
- Free membership to our onsite gym
- Staff discount to onsite massage services

You will be required to hold a current Working with Children Blue Card, Disability Services Yellow Card and National Police Check, or the ability to obtain these.

Vision

A socially connected and healthy community

Mission

To build strong community connections by providing quality health, lifestyle, and wellness services

Values

Respect – Integrity – Trust – Customer Focus

Accountability – Professionalism – Quality

To Apply:

Please send your application, including a Resume and a Cover Letter detailing why you are the best person for this role, to recruitment@burniebrae.org.au.