

**your  
choice**  
home care  
solutions



*whatever you need*

## About Burnie Brae

**Burnie Brae is a well-known and respected community organisation with a thirty year history.**

A program of activities plus educational, leisure and wellness services is offered through our Centre in Chermerside. We promote a philosophy of health and active ageing to enable older members of the community to live independently by providing an extensive range of community services catering for all levels of home care packages. Our service is personalised, flexible and client focused and tailored to meet your individual needs, goals and preferences.

The types of services Burnie Brae provides under a Home Care Package will depend on your needs.

## Services may include:

### Personal care

such as help with showering or bathing, dressing, mobility, and meal preparation

### Support services

such as help with washing and ironing, house cleaning and transport to help you do shopping, visit your doctor or attend social activities

### Home maintenance / modifications

### Clinical care

such as nursing and other allied health support services



**For further information please contact  
our Home Care Package Manager on 3624 2121**

enquiries@burniebrae.org.au | 60 Kuran Street Chermerside

[www.burniebrae.org.au](http://www.burniebrae.org.au)

## What is a Home Care Package?

A Home Care Package provides Government funded services that will help you to remain at home for as long as possible, as well as providing choice and flexibility in the way that the care and support is provided.

## Eligibility

Unlike other services provided by the Government, which offer basic assistance, Home Care Packages offer a higher level of support if you have more complex needs.

To receive a Home Care Package you will need to be assessed by an Aged Care Assessment Team (ACAT) to determine the level of care that will best meet your needs. They will identify the right services for your needs and the level of care you require. The ACAT will give you a letter stating the types of subsidised services you have been approved for.

## Choosing Burnie Brae as your provider

During this process, you will have the opportunity to choose a service provider. Choosing Burnie Brae will ensure you have access to all the benefits of a Burnie Brae Home Care Package.

We offer four levels of Home Care Packages, with the package level determined during the ACAT assessment and based on the amount of care each person is assessed as requiring at the time of the ACAT review.

**Level 1 supports older people with basic care needs**

**Level 2 supports older people with low-level care needs**

**Level 3 supports older people with intermediate care needs**

**Level 4 supports older people with high-level care needs**

# Getting Started

**In order to receive a funded Home Care Package, you firstly need to make contact with My Aged Care (1800 200 422) and arrange to be assessed by ACAT in your area. You also need to be Income tested by Centrelink in order for your own contribution to be determined. If you are assessed as eligible for a package, you can contact Burnie Brae directly.**

## Tailored Package of Support

The Home Care Packages at Burnie Brae are delivered within a Consumer Directed Care model. This means you get to choose the services that meet your needs. Our Home Care Package Manager will meet with you and your family to discuss the things that matter most in your life so that an individual Care Plan can be created for you. The Care Plan will reflect your current needs and future goals and can be flexible enough to change as your care needs change.

As part of the new Consumer Directed Care model you can determine not only the services that you need the most, but which Service Provider will deliver your services. You will be able to plan current and future needs with greater control and flexibility, and as a Burnie Brae client you can even view your budget and appointment schedule online in the comfort of your own home.

## Burnie Brae Home Care Package Fees

At Burnie Brae we understand the importance of keeping costs to a minimum so that you can gain the best value from your Home Care Package.

Burnie Brae case management fees are paid out of the client's home care package funds. These charges are deducted from the package funds so no direct payment is required by the home care package client.

**Here's some information about the fees that are charged by Burnie Brae and what these fees are for:**

## Case Management

The Case management fees cover the cost to Burnie Brae in managing your package.

**This may include:**

- Care planning and care coordination, including responding to client requests and enquiries
- Government reporting
- Annual formal re-assessment of your needs and adjustment of the home care agreement, care plan and individualised budget if required. This may also include a further referral to the Aged Care Assessment Team if a higher level of care may be required to meet your care needs.
- Coordinating staff and external contractors to ensure that your care needs are met in a timely manner
- Training of staff to ensure that we are delivering the best possible care and services

## Burnie Brae Administration Fees

In order to provide our clients with the highest standard of care, Burnie Brae carries out measures to ensure that we meet compliance with relevant legislation and keep up with industry standards. In order to do this well we need to cover operating costs such as office supplies, relevant documentation, insurances, phone systems and information technology. We also have additional administration costs involved with government reporting and processing of client monthly statements. At Burnie Brae we understand the importance of keeping costs low and will do our best to achieve this.